



Special Service Campaign (SSC) Q&A  
Early 2006 Model Year IS 250 AWD Accelerator Pedal

**Q1: What is the condition?**

A1: In certain early 2006 Model Year Lexus IS 250 All Wheel Drive (AWD) vehicles there is a possibility that the accelerator pedal may temporarily become stuck in the partially depressed position due to inadequate clearance between the accelerator pedal linkage and a plastic pad embedded into the vehicle's carpet. This condition may interfere with the accelerator pedal returning to the idle position, thereby causing temporary loss of vehicle speed control. In the worst case, this may increase the possibility of a crash.

**Q2: What is the cause of this condition?**

A2: This condition is caused by tolerance variations between the accelerator pedal linkage and a plastic pad embedded into the vehicle's carpet.

**Q3: Are there any warnings that this condition exists?**

A3: No, there are no warnings that this condition will occur.

**Q4: Which and how many vehicles are involved?**

A4: Certain early 2006 Model Year IS 250 AWD vehicles are involved. There are approximately 3,500 IS 250 AWD vehicles involved in the U.S.

**Q5: What is the production period of the affected vehicles?**

A5: The affected Lexus IS 250 AWD vehicles were produced from August, 2005 to mid-December, 2005.

**Q6: Are there any other Toyota or Lexus vehicles involved?**

A6: No, this condition only affects certain early 2006 Model Year Lexus IS 250 AWD vehicles only. Rear wheel drive IS 250 vehicles are **not** involved.

**Q7: How many incidents of this condition have been reported?**

A7: There have been two cases reported for this condition in the affected vehicles.

**Q8: Have there been any accidents reported?**

A8: There have been no reported cases of accidents related to this condition.

**Q9: What is Toyota going to do?**

A9: Owners of the involved vehicles will receive a Special Service Campaign notification by first class mail beginning in late-December, 2005. Lexus dealers will replace the accelerator pedal assembly at **NO COST** to the vehicle owners.

**Q10: How long will the repair take?**

A10: The repair will take approximately \_\_\_ hours. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

**Q11: What should an owner do if they experience the condition?**

A11: Owners are requested to contact their local Lexus dealer for diagnosis and repair.